

Adobe® Student Editions: Frequently Asked Questions

Products

Q: Which software products are available as Adobe Student Editions?

A: Adobe® Creative Suite® 4 Design Premium, Adobe Creative Suite 4 Design Standard, Adobe Creative Suite 4 Web Premium, and Adobe Photoshop® CS4 Extended are available as Adobe Student Editions.

Q: How much do the Adobe Student Editions cost?

A: Adobe Creative Suite 4 Design Premium is sold at US\$399, Adobe Creative Suite 4 Web Premium is sold at US\$349, Adobe Creative Suite 4 Design Standard is sold at US\$299, and Adobe Photoshop CS4 Extended is sold at US\$199.

Q: How are students validated as eligible for Adobe Student Editions?

A: In order to get a serial number and unlock the software, the student will need to provide proof of eligibility and be validated by Adobe. During that process, the student may use the software in trial mode for 30 days before receiving a serial number.

Q: Are the Adobe Student Editions the same as the commercial software versions?

A: Yes. Adobe Student Editions are the same full-version commercial software products.

Q: What is included in the Adobe Student Edition box?

A: Inside the box, there is a product CD and instructions about how to request the required serial number from Adobe. There is no printed manual included in the box.

Q: Which platforms are supported by the Adobe Student Edition?

A: Versions are available for both Windows® and Mac OS platforms.

Q: Does Adobe Student Edition software have restricted functionality?

A: Adobe Student Editions give the end user all the features and functionality of the commercial versions. The software may be used only on a privately owned computer, and the end user may not transfer or resell ownership of the Adobe Student Edition license.

Q: Is there a time limit on using Adobe Student Edition software?

A: There is no time limit. Students who purchase an Adobe Student Edition receive a perpetual license that does not have a term or any other time restriction.

Eligibility conditions

Q: Who may purchase and use Adobe Student Editions?

A: Adobe Student Editions are for purchase by higher education students ONLY. A higher education student is defined as a full- or part-time student enrolled at a higher education institution defined as an accredited public or private university or college (including community, junior, or vocational college) that grants degrees requiring no less than the equivalent of two (2) years of full-time study.

Q: How must proof of eligibility be provided?

A: After a student purchases an Adobe Student Edition, he or she must apply for a serial number from Adobe via the Internet, e-mail, or fax. Proof of eligibility must be included in the application for the serial number.

Q: What kind of proof of eligibility is needed?

A: After a student purchases an Adobe Student Edition, he or she must provide a valid, current student ID that includes name, date, and a photo. If the student does not have a current student ID with name, date, and photo, the student must instead provide a valid photo ID and corroborating evidence of current enrollment:

- Official, current non-photo student ID with name and date
- Official, current school transcript indicating name of school and student
- Official, current school tuition bill indicating name of school and student
- Official, current report card indicating name of school and student
- Other official dated proof of enrollment

Q: If a student needs an Adobe Student Edition immediately, can the software be used initially without a serial number?

A: Yes. Students may install their Adobe Student Edition software in trial mode while awaiting their serial number from Adobe. The student may use the software for 30 days in trial mode. After 30 days, the Adobe Student Edition will require a serial number for continued use.

Q: How can a student be certain about eligibility?

A: The conditions of eligibility are listed at <http://store1.adobe.com/education/purchasing/qualify.html>. If a student is not sure about eligibility, she or he should contact an Adobe Authorized Student Edition Reseller.

Q: Is a code needed to activate the software for use?

A: Yes. A serial number is needed to install the software. The serial number must be requested from Adobe by providing proof of eligibility according to the instructions included in the Adobe Student Edition package.

Q: Where can Adobe Student Edition software be purchased?

A: Adobe Student Edition software can be obtained either from the online Adobe Education Store or from an Adobe Authorized Student Edition Reseller.

Q: Can the software be exchanged or returned?

A: No. Adobe Student Edition software cannot be exchanged or returned. For this reason, the student is asked to verify eligibility before making the purchase.

Student Edition Software

Q: How many copies of an Adobe Student Edition version can a student purchase?

A: Each eligible person may purchase only one copy per Adobe Student Edition. For example, a student may purchase only one copy of Adobe Creative Suite 4 Design Premium Student Edition. If that student buys an additional copy of Adobe Creative Suite 4 Design Premium Student Edition, no serial number will be issued for it.

Q: May a student use Adobe Student Edition software on more than one computer?

A: Adobe Student Edition software may be used on one computer only. This is ensured through a product activation procedure, which is performed online.

Q: May Adobe Student Edition software be used on a computer at a school/university?

A: No. Adobe Student Edition software may be used on the licensee's own private computer only.

Q: Can Adobe Student Edition software be upgraded?

A: An Adobe Student Edition software product can be upgraded to a commercial version.

Q: May Adobe Student Edition software be resold or transferred?

A: No. Adobe Student Edition software may not be sold by the end user or given to others for free.

Q: May a student continue to use Adobe Student Edition software after graduation or upon completion of training?

A: Yes. After graduation or upon completion of training, the person may continue to use the Adobe Student Edition software for noncommercial purposes only.

